

Cesley Sousa Cruz

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■ Cloud & DevOps Engineer | SRE | Multi-Cloud Architect (AWS | GCP | Azure | OCI)

Professional Summary

Senior Cloud & DevOps Engineer with 10+ years of experience in networking, security, and infrastructure, and 7+ years specializing in multi-cloud environments (AWS, GCP, Azure, OCI). Strong expertise in automation, observability, and Infrastructure as Code (Terraform, Ansible, Python). Recognized for leading cross-functional teams, improving operational efficiency by over 50%, and delivering resilient architectures for large-scale enterprises in Latin America.

Key strengths: Cloud Strategy, CI/CD, SRE, High Availability, Cost Optimization, Security Compliance (PCI-DSS), Leadership.

Professional Experience

Telecom Argentina – Senior Cloud Engineer (DevOps | SRE | Multi-Cloud)

Aug 2023 – Present | Buenos Aires, Argentina

- Manage public and private cloud platforms with Infrastructure as Code.
- Automated AWS Direct Connect and GCP Interconnect testing; implemented geographic redundancy.
- Deployed centralized observability with Grafana for multiple environments.
- Contributed to AI-based cognitive Call Center on Azure.

NicheAim – Consultant/Manager DevOps | SRE | Multi-Cloud

Aug 2023 – Jan 2024 | Argentina

- Directed DevOps and SRE initiatives; improved operational efficiency by 100%.
- Centralized projects on GCP and Kubernetes clusters.
- Implemented Grafana, Prometheus, and SonarQube to improve monitoring and code quality.

Mercado Libre – Software Engineer | DevOps | SRE | Multi-Cloud

Apr 2022 – Jul 2023 | Argentina

- Designed secure, scalable network solutions across AWS, GCP, Azure, and OCI.
- Deployed DataDog, reducing incident response time by 100%.
- Implemented DNSSEC to improve security.
- Built automation scripts in Python and Java.
- Developed an intelligent IP Management tool (IPAM).

Atos – Engineer & Architect | Network, Security, Servers, DevOps | TSM

Jul 2016 – Apr 2022 | Argentina

- Architect/Engineer for Siemens, VW, Vallourec, and WorldLine in LATAM.
- Expertise in routing (BGP, OSPF, MPLS), WAN, wireless (Ekahau), and firewalls.
- Managed infrastructure, automation, and 24/7 support towers.
- Acted as Technical Service Manager at Edenor: led operations, SLA management, team training, and compliance.

Other Roles (2012 – 2016)

- Consulting Engineer Network & Security (SRT).
- IT Manager (Networks & Servers) at Brokers Group.

Education

- Postgraduate, Public Management & Pharmacology – UCDB, Brazil
- Master's in Theology – Seminário Teológico Cristão Evangélico do Brasil
- Bachelor's in Physiotherapy – Centro Universitario de Anápolis, Brazil
- Bachelor's in Nutrition – UniAndrade, Brazil

Certifications

- AWS Solutions Architect – Professional
- Google Cloud Professional Cloud Architect

- CCNP Routing & Switching | CCNA Security | JNCIA-Junos
- ITIL v4 | DevOps & SRE Advanced
- Terraform, Kubernetes, Docker, Ansible, Jenkins

Languages

- Portuguese – Native
- Spanish – Advanced
- English – Advanced (conversational & written)
- Italian – Basic

Key Skills

- Cloud Platforms: AWS, GCP, Azure, OCI
- IaC & Automation: Terraform, Ansible, Python, GitHub Actions, Azure DevOps
- Containers & Orchestration: Kubernetes (AKS, GKE, EKS), Docker, Helm
- Monitoring & Observability: DataDog, Grafana, Prometheus, Splunk, PagerDuty, OpsGenie
- Networking & Security: BGP, VPNs, NGFW (FortiGate, Palo Alto), DNSSEC, Transit Gateway, Interconnect, ExpressRoute
- Collaboration & Leadership: Project management, cross-team coordination, cost optimization